ADULTS SCRUTINY COMMITTEE 23 AUGUST 2022

PERFORMANCE INDICATORS END OF YEAR REPORT 2021-22

Purpose of the Report

1. To provide Members with performance data against key performance indicators for 2021-22.

Report

Performance summary

- 2. This report provides performance information in line with an indicator set and scrutiny committee distribution agreed by Monitoring and Coordination Group on 4 June 2018, and subsequently by scrutiny committee chairs.
- 3. The indicators included in this report are aligned with key priorities and the majority are used to monitor the Corporate Plan. Other indicators may be referenced when appropriate in narrative provided by the relevant assistant directors, when providing the committee with performance updates.
- 4. Twelve indicators are reported to the committee, ten on a 6 monthly basis and two annually.
- 5. Performance of the ten indicators reported at the end of 2021/22:
 - a) two indicators are showing performance better than at this time last year:

| ASC 002 | (ASCOF 2A-2) Older people aged 65+ admitted on a permanent basis in the year to residential or nursing care per 100,000 of the 65+ population |
|---------|---|
| ASC 019 | Percentage of people who have no ongoing care needs following completion of provision of a reablement package. |

b) four indicators are showing performance which has slightly reduced from this time last year, they are still continuing to be monitored and managed.

| ASC 003 | (ASCOF 2A-1) Adults aged 18 - 64 admitted on a permanent basis in the year to residential or nursing care homes, per 100,000 population |
|---------|---|
| | |

| ASC 045 | (ASCOF 1G) Proportion of adults with a learning disability who live in their own home or with their family |
|---------|--|
| ASC046 | (ASCOF 1E) Proportion of adults with learning disabilities in paid employment |
| ASC049 | (ASCOF 1C (1a)) Proportion of people using social care who receive self- directed support |

c) one indicators performance is the same as this time last year.

| ASC 050 | (ASCOF 1C (1b)) Proportion of carers using social care who receive self-directed support | |
|---------|--|--|
|---------|--|--|

d) three indicators are not comparable, and are reviewed as a point in time.

| ASC 208 | Number of Safeguarding concerns (initial enquiries) started - year to date | |
|---------|---|--|
| ASC 209 | Number of Safeguarding concerns (initial enquiries) started - per month | |
| ASC 211 | Number of strategy meetings undertaken i.e. concerns progressed to strategy per month | |

- 6. More information relating to some of the indicators referenced in this report can be found in **Appendix 1**.
- 7. The 2 indicators that are recorded annually are ASC054 (The proportion of people who use Adult Care services who find it easy to find information about services) and ASC055 (The proportion of people who are carers who find it easy to find information about services). Neither of these indicators are included as there were no annual surveys completed in 2021/22 due to the corona pandemic.
- 8. This Scrutiny Committee performance report is compiled by Sharon Raine. All queries regarding the format of this report should be addressed to Sharon.raine@darlington.gov.uk

Recommendations

9. It is recommended that performance information provided in this report is reviewed and noted, and relevant queries raised with appropriate assistant directors

Joss Harbron, Assistant Director – Adult Services

Background papers

Background papers were not used in the preparation of this report.

| S17 Crime and Disorder | This report supports the Councils Crime and |
|-------------------------------------|---|
| | Disorder responsibilities |
| Health and Well Being | This report supports performance improvement |
| _ | relating to improving the health and wellbeing of |
| | residents |
| Carbon Impact and Climate Change | There are no implications within this report |
| | |
| Diversity | This report supports the promotion of diversity |
| Wards Affected | This report supports performance improvement |
| | across all Wards |
| Groups Affected | This report supports performance improvement |
| | which benefits all groups |
| Budget and Policy Framework | This report does not represent a change to the |
| | budget and policy framework |
| Key Decision | This is not a key decision |
| Urgent Decision | This is not an urgent decision |
| Council Plan (replaced One | This report contributes to the Council Plan by |
| Darlington: Perfectly Placed) | involving Members in the scrutiny of performance |
| | relating to the delivery of key outcomes for Adults |
| Efficiency | Scrutiny of performance is integral to optimising |
| | outcomes. |
| Impact on Looked After Children and | This report has no impact on Looked After Children or |
| Care Leavers | Care Leavers |